

# MiScorecard Performance Summary

Agency: Michigan Rehabilitation Services  
 Director Jaye Porter  
 Period: 2nd Quarter - FY '12  
**SCORECARD**

## Legend:

Green	90% or greater of target
Yellow	>=75% to <90% of target
Red	less than 75% of target
White	not applicable

Metric	Status	Trend	Target	Current	Previous	Frequency	Metric Definition
<b>Michigan Rehabilitation Services</b>							
Employment Outcomes		↓	1,750	1,876	2,058	Quarterly	Number of customers employed => 90 days
Hourly Wages Increase		↑	75%	81.0%	73.0%	Annual	Percent increase in hourly wage from application to closure (FY11/FY10)
Average Hourly Wage		→	Top 5 States	Top 2	Top 2	Annual	Average hourly wage for employed customers (FY10/FY09)
Employment Provided Services		↑	465	559	249	Quarterly	Number of employers served
Employer Services Provided		↑	840	992	589	Quarterly	Number of services provided to employers (Job Acquisition and Retention)
Centers for Independent Living Information & Referral		↑	4,250	4,300	4,077	Quarterly	Number of Individuals Served